



7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1029
Issue Date 11-17-2009

Issue: Mobile radio display becomes inoperable after jump starting the vehicle.
Affected Models: BK Radio GMH, DMH and GMH Plus Series mobiles.

Recommended Action: To protect your equipment it is strongly recommended that the transient voltage suppressor (TVS) be installed in all affected models as described below.

NOTE: Though the installation of the TVS is designed protect the radio from voltage surges, BK Radio recommends disconnecting radio power before jump starting the vehicle.

The following operation should only be performed by a qualified technician.

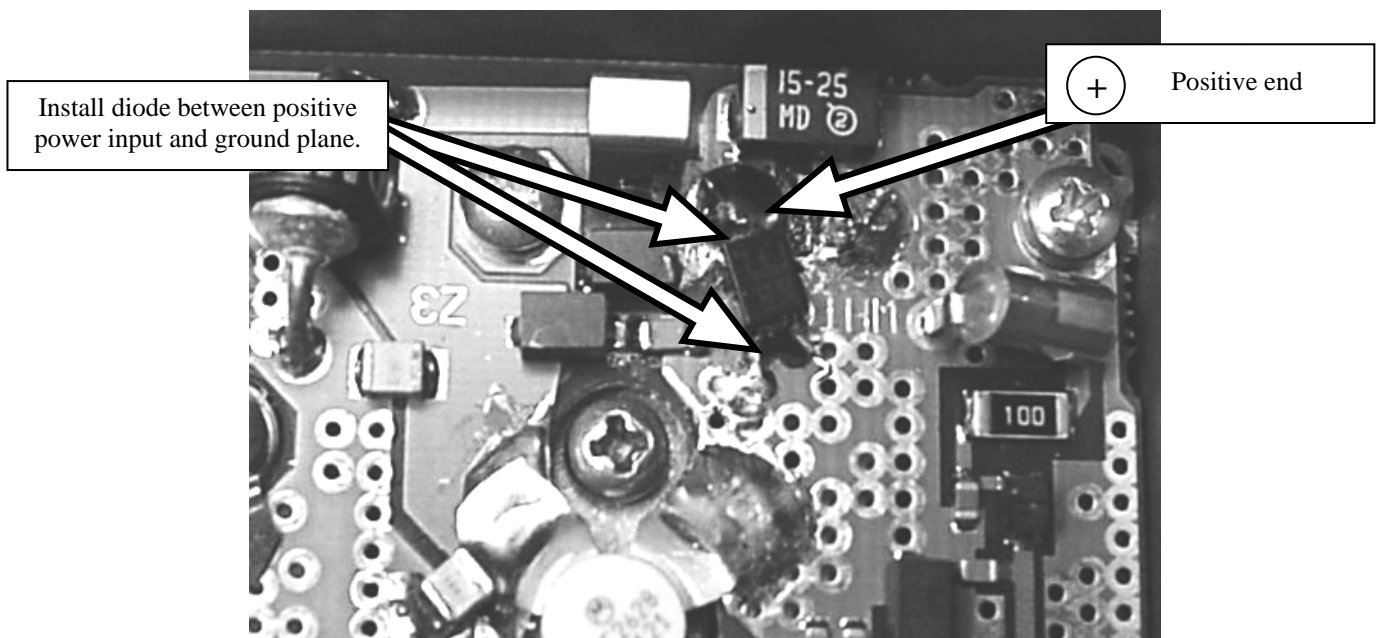
Required parts: 1 - TVS diode RELM P/N 4824-30971-801

1. Remove the four screws from the back of the radio
2. Pull the PA assembly straight back to open the radio.
3. Disconnect the two ribbon cables and two RF cables.
4. Install the TVS diode RELM P/N 4824-30971-801 per instructions below.

4824-30971-801
Positive polarity mark



Standard GMH Installation





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GMH Plus and DMH Installation

