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Service Notice

BKSB-1026
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Issue: Potential data corruption issue with IOGEAR GUC232A USB to Serial adapter and Vista operating system.

Affected Models: BK Radio E, G and D Series portables and mobiles.

Recommended Action: Do not use the IOGEAR GUC232A when programming BK Radios on computers running the Microsoft Vista operating system.

NOTIFICATION ONLY

Using the IOGEAR GUC232A USB adapter with Vista has been shown to cause data corruption in BK Radios.

RELM Wireless highly recommends using a serial data port when programming BK Radios.

Radios with corrupted data will need to be sent back to the factory for re-initialization.

At the time of this notice, no issues have been identified when using USB to Serial adapters with Windows XP operating systems.