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Service Bulletin

BKSB-1025
Issue Date 09-02-2008

Issue: Busy Channel Lockout error when operating with Motorola Quantar repeaters.

Affected Models: DPH digital/analog portables.

Recommended Action: Update radio firmware. It is recommended by BK Radio that this upgrade be performed on all DPH portable radios with a serial number below 0824000.

(Please note: This program will validate the firmware revision level within the unit before writing any information. The update will only be written if required.)

Parts and Equipment Requirements:

- 1- LAA0725 Programming Cable
- 1- Software Patch from RELM.com

Procedure:

- 1) Verify the radio firmware revision installed in your DPH by pressing and holding the following buttons on the keypad:
 - a) "0" for DSP code – current revision: 38C5B309
 - b) "1" for Core code – current revision: 38C983CC

NOTE: If any of the above version numbers do not match, the update is needed.

- 2) Download, install and run the DPH Field update program (*DPH_1025.zip*) from the service section of the www.relm.com
(http://www.relm.com/Sections/Service/BK_Firm.asp)