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Service Bulletin

BKSB-1013
Issue Date 9-10-02

Issue: When Battery Saver is enabled on GPH flash programmable radios the display occasionally reads "FAIL" and radio emits a pulsing "beep".

Affected Models: All GPH portables with flash programmable processors.
(Approximate serial numbers: 0123001 to 0237001)

Recommended Action: Upgrade firmware to Rev. 2D246CF8. Due to the intermittent nature of this symptom, it is recommended by BK Radio that this upgrade be performed on all GPH flash programmable radios with a serial number below 02370001.

Parts and Equipment Requirements:

- 1- LAA0725 Programming Cable
- 1- Software Patch from RELM.com

Procedure:

1. Verify the firmware revision installed in your GPH by pressing and holding the "1" button. Current revision as of September 10, 2002 will display 2D246CF8.

(Please note that the update program will validate the software revision level within the unit before writing any information. The update will only be written if required.)

2. Download and run patch (*GPH_beep.zip*) from BK Radio service site
<http://www.relm.com/Utility/>