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Service Bulletin

BKSB-1006
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Issue: Early EPH Flex-Mode radios do not clone Narrowband information nor can the information be programmed from the key pad.

Affected Models: Most EPH Flex-Mode models serial number less than 501000.

Recommended Action: This was the design of early Flex-Mode units. No action is required

Identifying Early Models:

To identify EPH Flex-Mode units that are not capable of programming narrow/wideband through the keyboard:

1. Put the radio in programming mode using the LAA0701 Programming Plug, LAA0700 Cloning Cable or E/GCC Cloning Cable.
2. Enter the radio's password.
3. If the display goes immediately to "CH 0" the radio is not narrow/wideband programmable from the keypad. Nor is this feature cloneable.
4. If the display shows the word "PASS" the radio is capable of narrow/wideband programming through the keypad and the feature is cloneable.

NOTE: In order to clone narrow/wideband operation the master radio must be capable of narrow/wideband programming from the keypad.